

# COVID-19 SECURITY MEASURES



## Santa Susanna Tourist Office

The Tourist Office applies the following preventive measures for Covid19 in order to benefit the face-to-face tourist and / or visitors with the aim of offering a quality and secure tourist information service.

- Hands must be disinfected before accessing the Tourist Office with the disinfectant gel installed next to the access door.
- The safety distance of 2 meters between visitors and tourist service staff must be respected.
- The entrance and exit will take place through the same door of the Tourist Office, restricting access through the Renfe entrance (the two spaces will be separated by catenaries).
- Maximum capacity is 4 people. Tourist situation adhesive tapes must be respected: two self-service points, a face-to-face service point and an accessible point are enabled.
- It is recommended to use the information that is available in the self-service space digitally in QR code format.
- Brochures given to the visitor may not be returned.
- A trash can with lid and pedal is enabled.
- The use of shared material, paper and pen will be avoided.
- The common areas will be completely cleaned every 24 hours.
- Ventilate for 15 minutes every 2 hours.